

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final
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Meeting Name: IPRS Core Team Meeting
Facilitator: Eric Johnson, DMH
Scribe: Cathy Bennett
Date: 6/8/05
Time: 10 - 11 a.m.
Location: Hargrove, Conference Room A

IPRS Core Team Attendees:

X Sharlene Bryant
 X Cathy Bennett
 Cheryl McQueen
 X Shannon Johnson
 Gary Imes
 Joyce Sims
 Paul Carr
 X Rick Debell
 Thelma Hayter
 X Eric Johnson

Others:

X Tim Sullivan
 X Trenton Hardy
 X Sandy Flores
 Sara Parks
 X Mike Frost
 X Linda Smith
 Ron Oldham
 Carlisa Stallings
 X Tim Gwyn

X Alamance-Caswell
 X Albemarle
 X Catawba
 Centerpoint
 Crossroads
 X Cumberland
 X Durham
 X Eastpointe
 X Edgecombe-Nash
 Foothills
 Guilford
 X Johnston
 X Lee-Harnett
 Mecklenburg
 X Neuse
 X New River

X Onslow
 X OPC
 X Pathways
 X Pitt
 Riverstone
 X Roanoke-Chowan
 X Rockingham
 X Sandhills/Randolph
 X SE Center
 X SE Regional
 X Smoky Mountain
 X Tideland
 VGFW
 X Wake
 X Western Highlands
 X Wilson-Greene

Agenda:

Item No.	Topics
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| 1. | Division and EDS Review
Upcoming checkwrites: June 10, 17th
Tim Sullivan: Update Medicaid issues
BugCentral Status
Key CSRs
Operations Support: File Maintenance, Security, and Help Desk
Area Programs joining this week |
| 2. | Area Programs
Roll call

Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.

Upcoming checkwrite (cut-off dates) – June 10, 17

Reminder: CDECI end-dated 6/30/05; YP610 will be paid under “ ADSN ” and “ CDSN ”

IPRS Questions or Concerns

DMA Direct Provider Enrollment Questions – A. Floyd/ P. Horrell

MMIS Updates - Tim Sullivan & Shannon Johnson

Medicaid Questions or Concerns

Roll Call Updates; Other Questions

DMH and/or EDS concluding remarks. |

Next Meeting: June 15, 2005

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No.	Topics
1.	Review June 3 checkwrite in the Division/EDS Review section.
2.	<p>Upcoming Checkwrites (cut-off dates) - June 10, 17th – June 17 is the final checkwrite cut-off for '04-05.</p> <p>Sharlene – Noted the high number of denials due to insufficient budget , which is normal for this time of year. However, Mecklenburg's high number of denials for EOB's 11, 8599, and 21 is alarming. Stated that EDS will followup with Mecklenburg regarding their number of total denials to provide any assistance with any questions.</p> <p>Rick – Pat Jeter from DMA contacted him and stated that the rates on the DMA website will not be effective until 10/1/2005.</p>
3.	Tim Sullivan & Shannon Johnson
4.	<p>Update Medicaid issues – EOB 1548 denials are still being researched (possibly linked to the same issue as the EOB 1551 denials). Shannon is still researching and will followup as soon as possible.</p> <p>Bug Central Status</p> <p>1 bug is being researched and 1 bug is in customer review. DMH will contact EDS about setting up a meeting to discuss Bug 268988 that is in customer review.</p>
5.	<p>Key CSRs</p> <p>CSR NCH00759 – Direct Enrolled Provider – Browser FT is almost ready for DMH review. The Procedure Code, Pricing and Claims Processing Fast Tracks are in progress.</p> <p>CSR NCH00764 – Remove Date of Death – This CSR is in progress and planning to send DMH for review next week.</p> <p>CSR NCH00755 – Questions regarding estimate – waiting for estimate discussion.</p> <p>CSR NCH00547 - Eric will followup with Joe Cimbala regarding which 834 version should be used before EDS will proceed with working on this CSR.</p>
6.	<p>Operations Support – File Maintenance, Security, Helpdesk</p> <p>File Maintenance – Eric confirmed that the CDECI pop group is going to be end-dated. File maintenance memo needed to end-date the CDECI pop group.</p> <p>Sharlene – Cutoff for adjustments is June 3, 2005 as communicated by Thelma at the Core Team meeting last week. EDS will send DMH a memo informing that any adjustment received after the 6/3 cutoff date may not be processed by the end of the fiscal year.</p> <p>Mike – MMIS 835's have not published as of today, 6/8. Paper RAs were produced on schedule. AVRS is not updated with the current cycle claim status information. The projected completion for Medicaid 835's and AVRS is tomorrow, 6/9.</p> <p>Rick – Kelly Goodfellow contacted him and confirmed that their system is reducing their billed units by 1 unit.</p>

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
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1. **Roll Call** (See page 1 for meeting AP participants)
2. Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.
3. **Review June 3 checkwrite**

4. **Upcoming checkwrite (cut-off dates)**

June 10, and 17th. June 17 is the final checkwrite cut-off for the fiscal year. July 1st is the cutoff for the first checkwrite in the 2005/06 fiscal year.

Q: Carol – Pitt – All July-April services should be billed by 6/17 for IPRS Only claims?

A: Rick - Yes, this is correct for IPRS only claims.

Q: Carol – Pitt – Checkwrite Summary Report – What does the high denial EOBs and Number of Denials column reflect?

A. Linda – The High Denial EOBs column denotes the top 3 EOBs determined during the checkwrite cycle and Number of Denials column is the total count of the top 3 EOBs.

Q: Susan – Pathways – Will the CDSN pop group services move from CDECI since it is being end-dated? If there is insufficient budget in CDECI for May/June claims, can they be resubmitted and paid out of the 05/06 budget?

A: Rick – Will followup with answers to these questions at next Core Team Meeting.

5. **Agenda items**

Reminder: CDECI end-dated 06-30-05; YP610 will be paid under “ADSN” and “CDSN”

Q: Kim – Neuse – Is YP610 going to be effective 7/1/05? Is this change going to be reflected in the array of services? Is this the only change so far?

A: Rick – Thinks TNC will be dropped from the array of services.

Q: Debbie – Catawba – Should billing stop for TNC? Will we continue to get the same denial code?

A: Rick – No, continue to send them in until you get specific direction on whether to stop sending them in. LMEs will continue to receive the same denial code.

Rick – Explained to LMEs how to close the router/budget flags for pop groups that have no budget. He informed the LMEs that the effective dates for the MMIS rates will be delayed until the new services are effective 10/1.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
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IPRS Questions or Concerns

Q: Tom – Western Highlands – Claims with May/June DOS – Will they process against 05/06 budgets?

A: Rick – Those claims would pay out of the current 04/05 budgets.

Addtn'l: *Claims finalized by June 17 will pay out of '04/'05 budget. Claims finalized in July and beyond will pay out of '05/'06 budget.*

Q: Edith – Can post dated rates be billed?

A: Rick – No future dated rates can be billed.

Q: Kathy – Smoky Mountain – What is the latest date that Non UCR FSR can be submitted and paid?

A: Rick – June 10, 2005.

Q: Kim – Neuse – Private provider wants to access the HMSD system? How often is SIPS updated?

A: Rick – Not sure if access can be granted to private providers and unsure how often SIPS is updated – not familiar with their procedures.

R: Shannon stated that the private providers could contact DSS for eligibility inquiries.

DMA Direct Provider Enrollment Questions – Angela Floyd and Pamela Horrell

None.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
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Tim Sullivan & Shannon Johnson – MMIS Updates

Shannon – Continuing to review examples of EOB 1548/1551 issues and will get back to the LMAs when her research is complete.

Medicaid Questions or Concerns

Shannon – Stated that she has re-ordered copies of the Alamance RAs that they were having problems receiving and will send them to Alamance.

Q: Angela (Sandhills) – Received letter saying that MMIS received non-compliant claims from them, when in reality their system is compliant.

A: Tim – Stated that the letters were sent due to RetroMed claims systematically generated and that there was no issue with the LMEs compliancy.

R. Shannon – Suggested calling ECS to confirm compliancy if there was a question whether an LME was compliant or not.

Q: Sharon – (Western Highlands) – SIPS vs 271 – Are the one in the same or separate?

A: Tim - They are separate. EIS feeds the 270/271 during a nightly process.

R: Sharon stated that some information on the 271 is not in sync with SIPS and will send in examples for further research.

Q: April – (Southeast Regional) – Why are they receiving 6702 denials?

A: Shannon stated that the service should be covered under Piedmont and to consult with Piedmont for payment. Referred LMEs to the DMA website special bulletin detailing the Piedmont program - the bulletin explains very clearly and should answer their questions.

Q: Libby – (Eastpointe) – Inquired to Tim regarding her 425 denial question.

A: Tim stated that he would followup with a call to her after the meeting.

Q: Terri – (Eastpointe) – Question regarding the Date of Death issue with non-deceased client.

A: Eric – CSR is in progress. Will followup with additional status in next week's meeting.

Q: Kathy – (Smoky Mountain) – DEP enrollment question – Will they need multiple multi-specialty group numbers for every location? She wanted to confirm what was stated at the DMA DEP training on Monday.

A: Mike – Yes, this information regarding the need for multiple group numbers was rolled out in the DMA training on Tuesday. However, we will followup with the official direction from DMA/DMH as soon as confirmed.

6. Updates to Roll Call

Several LMEs were added to the list of attendees.

7. DMH and/or EDS Concluding Remarks

Eric stated that the next Core Team meeting would be 6/15.

Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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None

Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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None